

Blood Pressure At-Home Program & Remote Patient Monitoring Program

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BPAH Overview

When?

- November 2020 BPAH Launched

Why?

- Support patients during Pandemic
- Open doors to health technology

Who?

- Qualifying Candidates

What?

- Short-term RPM Support
- 8 visit Program

RPM Overview

When?

- June 2020 CCM Launched
- July 2022 RPM Program Launched

Why?

- Partnership w/ LLMC
- Improve ability to manage CCM patients HTN
- Provide a service to the underserved population

Who?

- Eligible CCM enrolled patients with HTN diagnosis
- Will soon expand to monitor patients with other diagnoses

What?

- Long term RPM support

Benefits of BPAH & RPM

Benefits

Patients can improve/maintain HTN control

Increase in patients' own healthcare involvement and responsibility

Reduce in-person visits with PCP, emergency/urgent care services

Reduce patient exposure to COVID-19 by minimizing travel expenses/efforts

RPM initiatives and utilizing health-technology to connect patient and HCPs

Patient Success Stories

Patient A

*64 yo, female
HTN, COPD, former smoker*

Patient B

*83 yo, male
HTN, DM, prostate cancer*

Hurdles of BPAH & RPM

Hurdles	Action
EPIC technical issues: HTN workflow sheets	Collaborated w/ OCHIN to address Flowsheets issues
Tech support > HTN discussions with Health Coaches	Virtual Representative availability for tech support
Patient demographics: Senior population	LifeLong collaboration w/ ACE for RPM Program
Overwhelming first few visits: Enrollment/1st visit: most time-consuming visits	Flexibility on accepting telephone appointments (MyChart/Zoom optional)
Patient Engagement & Compliance: Making initial contact and follow through/carryover of patient completing entire Program	Patient Incentive Programs Refrigerator Insert (in progress)

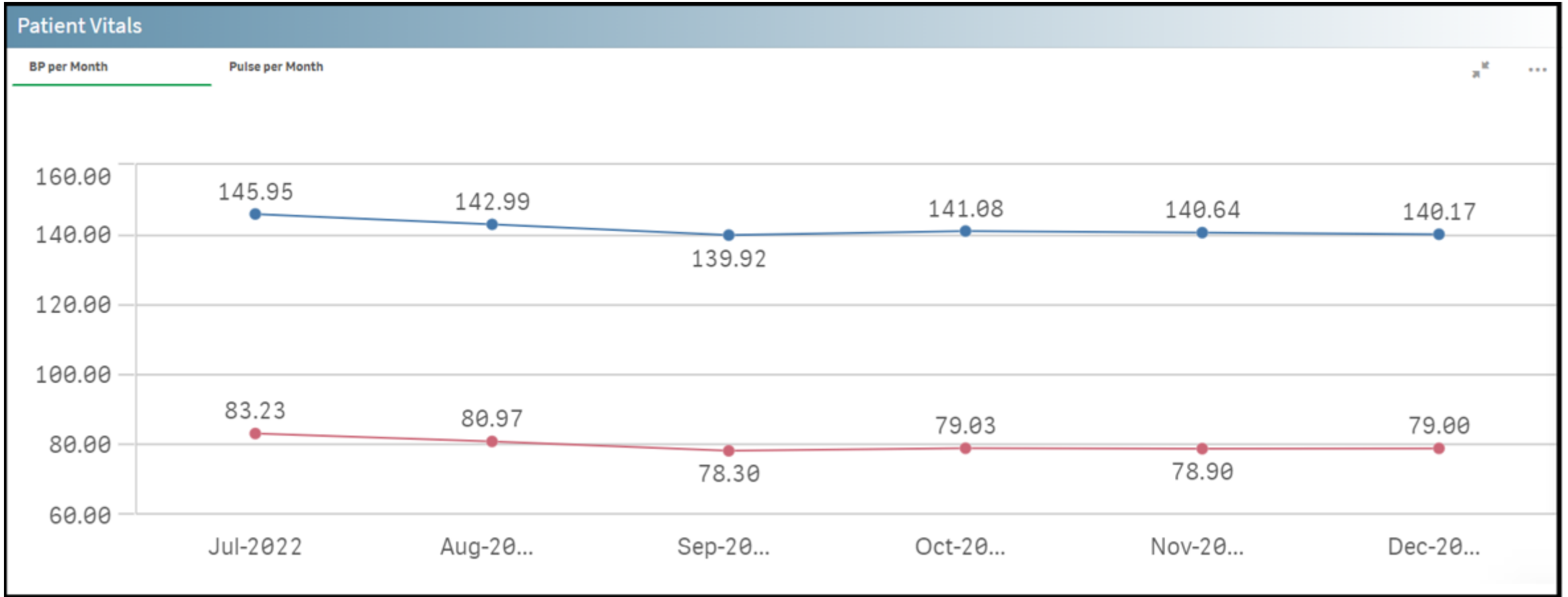
BPAH & RPM Patient Data

BPAH Enrollments (patients) since Nov 2020	890	HTN Dashboard BP Controlled	51%
RPM Enrollments (patients) since July 2022	494	BPAH HTN Control	50%
BPAH Outreach Success Rate	60% interested 30% decline 57% enrollment post-connection	PCP Referrals	20-30%
Completed 4 Visits (% patients)	64%	BP Control by 4th Visit	314 (57% controlled)
Completed 8 Visits (% patients)	37%	BP Control by 8th Visit	144 (61% controlled)

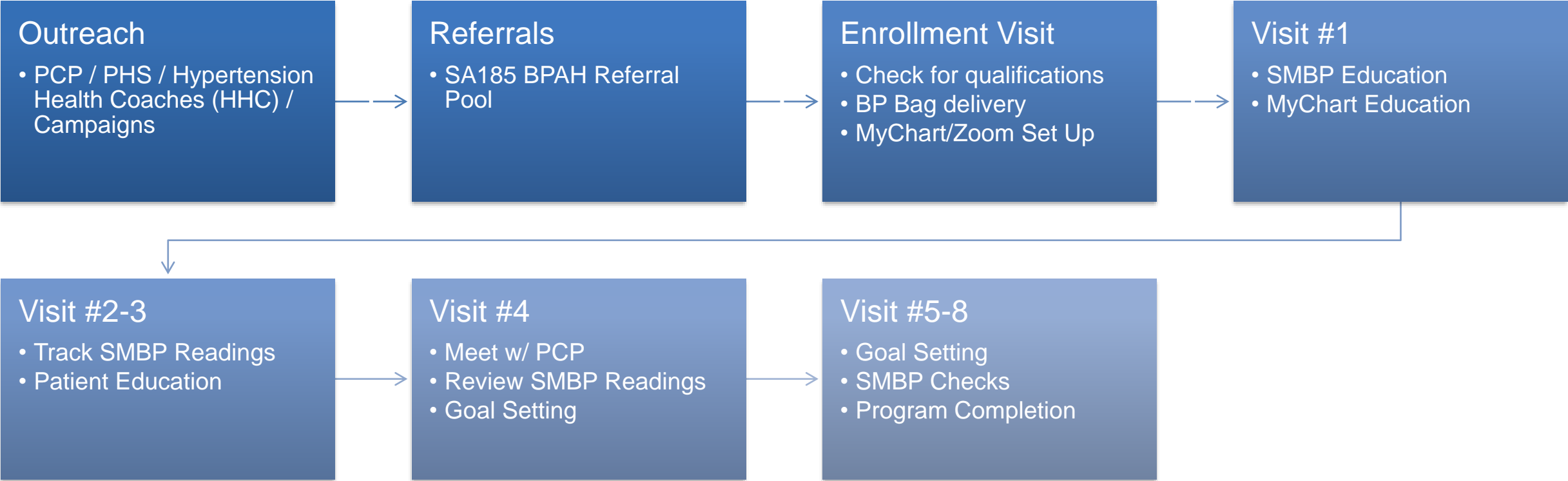


BPAH Program & RPM Program (Updated 2/3/2023) *HTN Control may vary and records latest BP reading (usually at Visit #8)

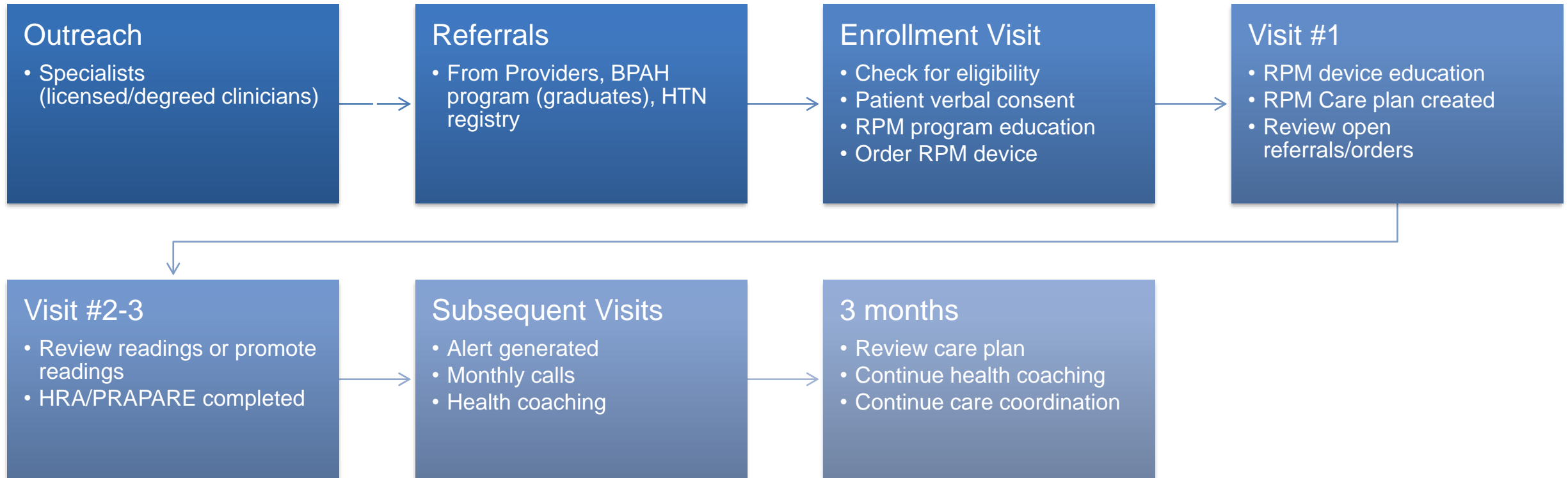
RPM Data



BPAH Workflow



RPM Workflow





Thank you!

Q&A?

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