



Office Hour Q&A Summary

Implementation Workshop Virtual Series: Session One
Assessing Program Needs

The following questions were submitted during a LIVE Session held on April 19, 2022. This Q&A document is purely for information sharing purposes and is not an exact transcription. CTRC does not provide legal advice or coding services. CTRC has no relevant financial interest, arrangement, or affiliation with any organizations related to commercial products or services mentioned during the LIVE session. See more information about this series here: <https://www.caltrc.org/news/implementationworkshop2022/>.

Q: Who are the ideal candidates to attend this workshop series? Do you want the same people at each session?

A: The intended audience for this series is those in a health center organization; FQHCs, private practices, and anyone implementing or trying to expand their telehealth program. Many organizations we know had to get their programs up and running quickly during the pandemic, and this would be an opportunity to take a step back and re-assess.

Q: Will there be an option for listen-only mode if our organization doesn't qualify to register?

A: Possibly. The target organizational types, mentioned above, are the focus of this series, but if you are interested in listening in, contact us at CalTRC@ochin.org. If space allows, you are welcome to join us.

Q: We've been part of a sponsored telehealth project, so I'm wondering if this will offer more information as a general discussion or due to the grant is more specific to groups and population types.

A: In this series, we are going to cover telehealth barriers and best practices in general. It will touch on the general population, hitting multiple groups you could say. We also have experience with health centers that work with very specialized groups like immigrants, migratory workers, disabled and senior populations. A lot of CTRC resources, blogs, and events are inspired by a need to address a specific concern, while others are more general telehealth information or education.