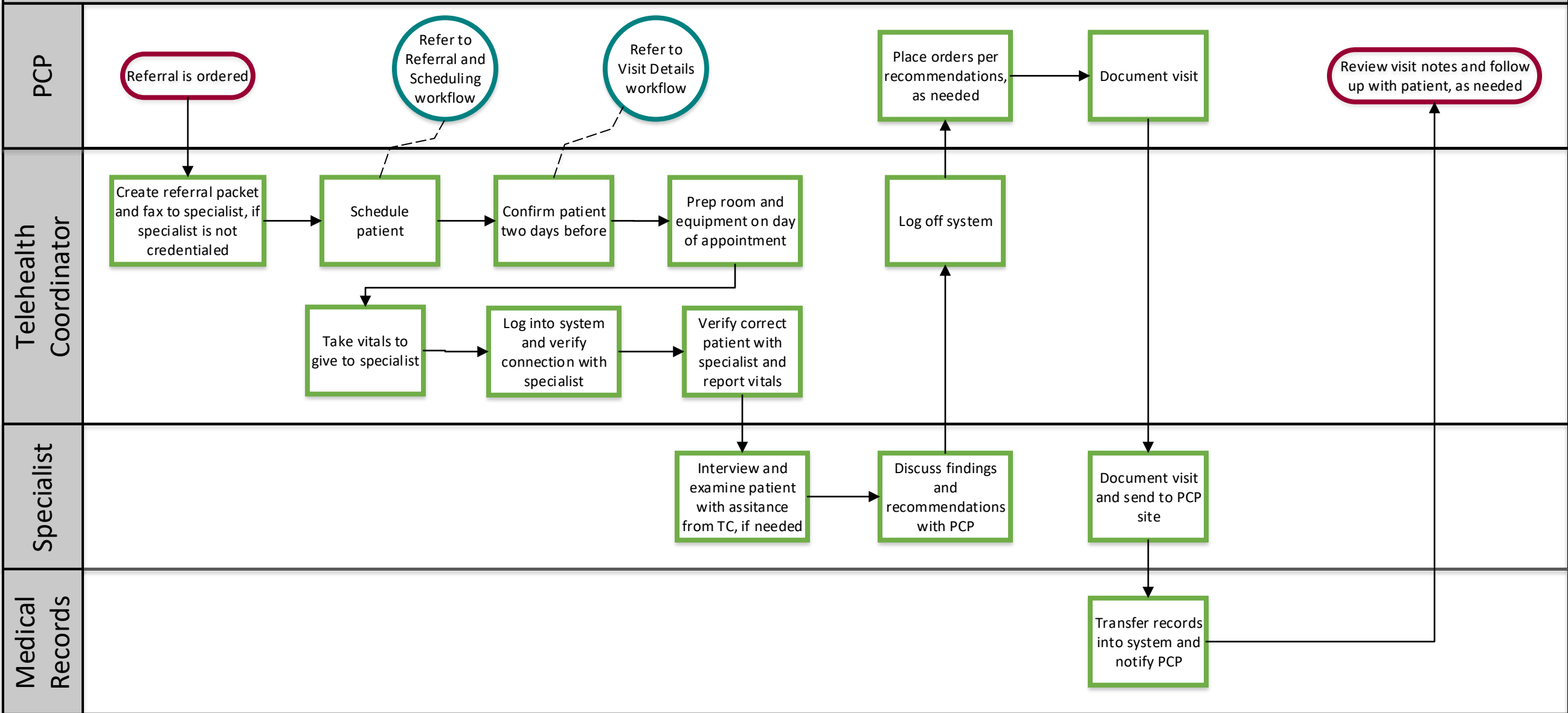


Telehealth: General Workflow

Overview of workflow for a typical patient referral to telehealth specialist services.

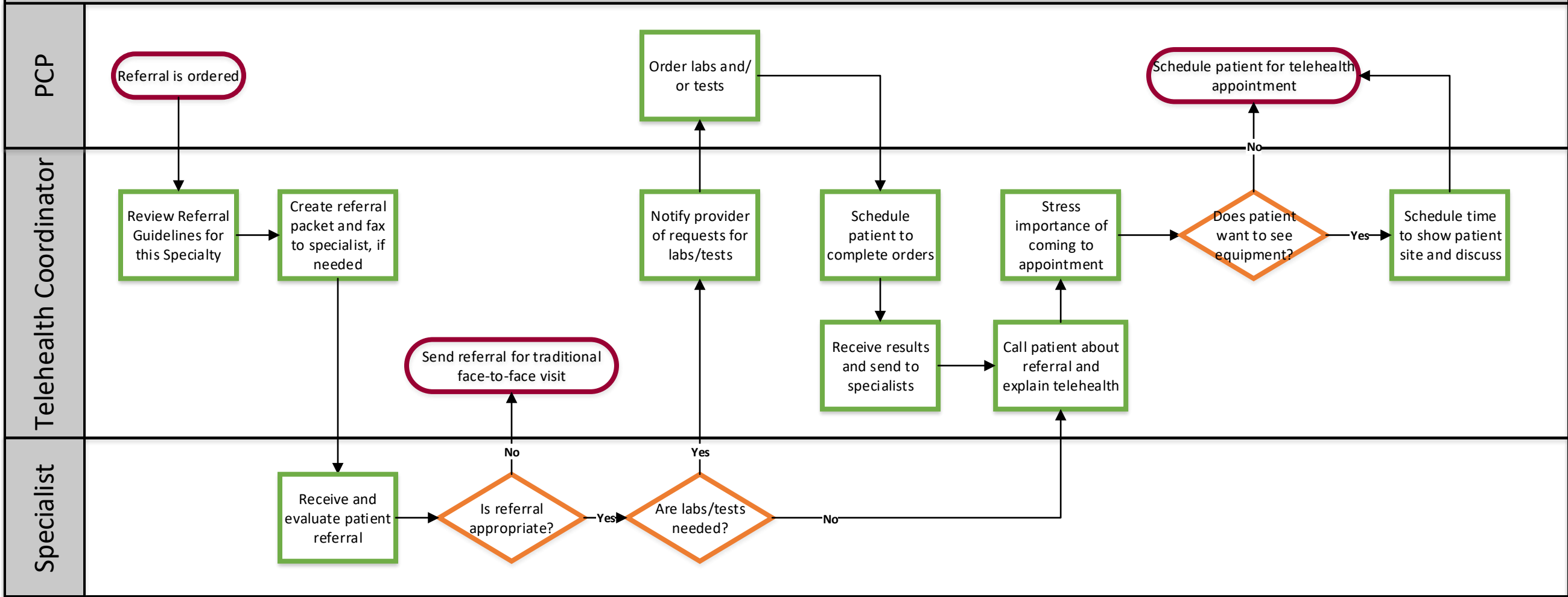
March 20, 2020



This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the grant number H2QCS30280 "Health Center Controlled Networks", through the use of funds from the total annual award of \$2,730,000.00. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS or the U.S. Government.

Telehealth: Referral and Scheduling for TeleHealth patients

Creating referral for telehealth specialists and scheduling patient for appointment
 March 20, 2020

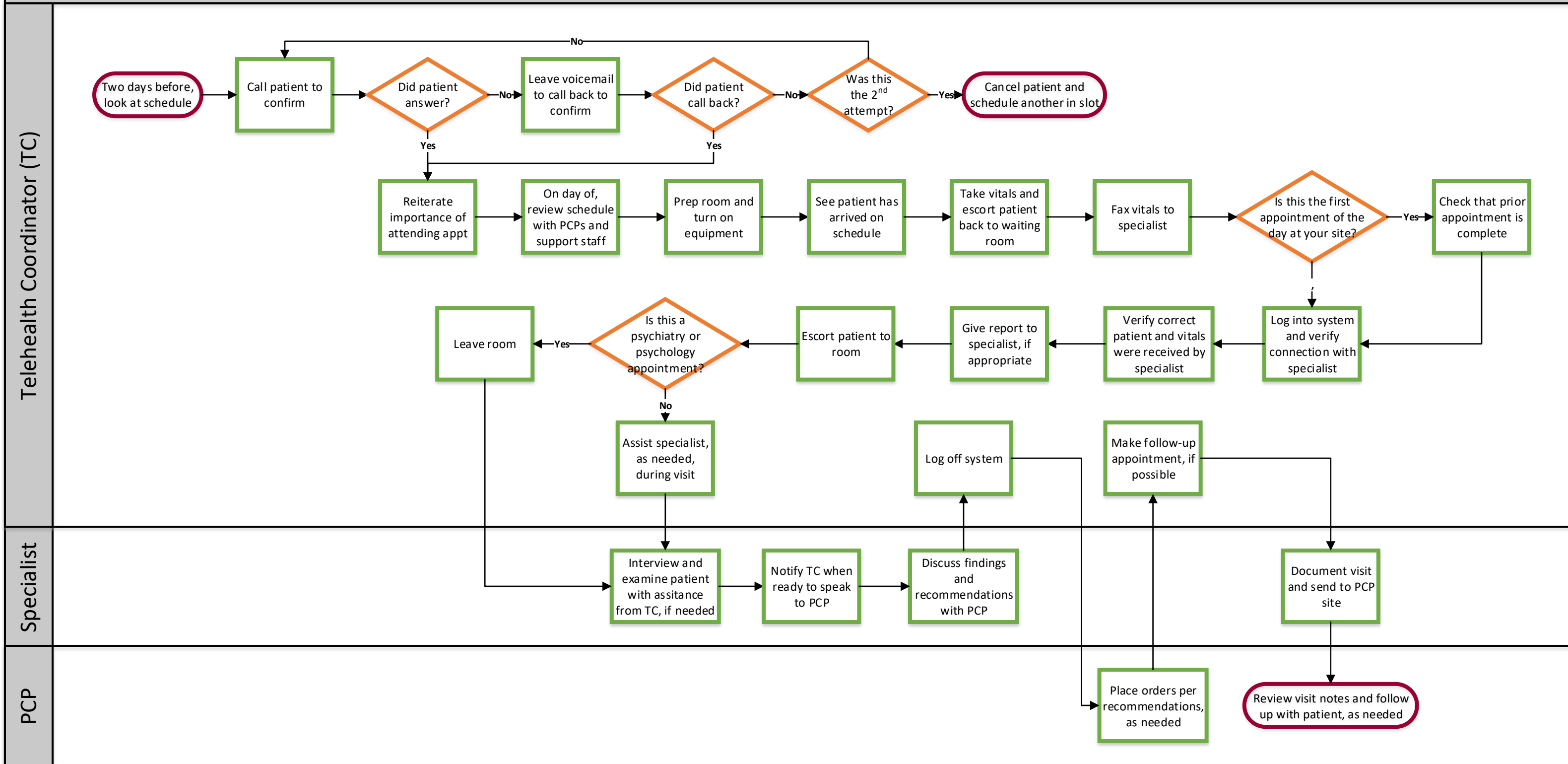


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Telehealth: Detailed Telehealth Workflow

Workflow for a typical patient referral to telehealth specialist services from reminder calls through specialist visit.

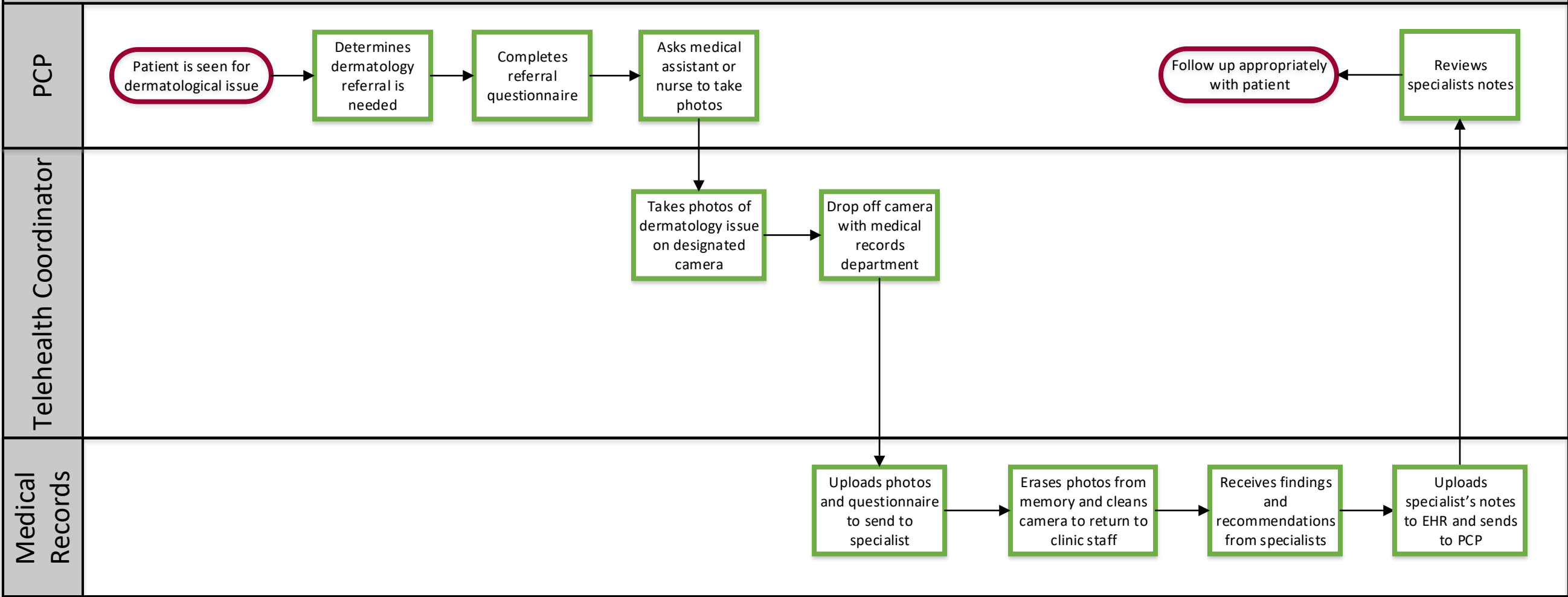
March 20, 2020



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Telehealth: Store-and-Forward Dermatology

Workflow for creating a referral for dermatology using Store-and-Forward processes.
March 20, 2020



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Process Start or End

Indicates the start and end points of a process



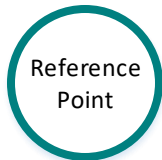
Process Step

A specific process step, task or activity that is performed



Decision Point

A point in the process where a yes/no question is required



Reference Point

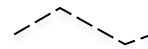
Indicates a reference or connection to another workflow



Indicates Meaningful Use Reporting



Indicates UDS Reporting



Indicates a Reference Point that is not part of a Decision Point