# eConsult Standard Workflow

**Minimum Requirements**
- PCP must enter clinical question & submit
- PCP and Specialist must personally participate in clinical dialogue.

**Recommendations**
- Before patient leaves clinic, ensure all necessary diagnostics (including photos) have been obtained or ordered.
- Same day submission of eConsult
- Employ standard messaging to patients

**INDEX**
- ☐ = Staff
- ☐ = PCP
- ☐ = Specialist

Intake process and patient workup

PCP determines Specialty Need

PCP or Staff Initiates eConsult

PCP → PCP initiates eConsult (finds patient, enters all relevant info)

Staff → Staff uses PCP notes to initiate eConsult

Staff uploads attachments (diagnostics/labs)

*NOTE: Continuity of Care clock starts here*

PCP enters Clinical Question & Submits

*NOTE: Could be 24-48 hours for initial response*

Specialist Reviewer views eConsult.

SR Replies or Closes

Non F2F → PCP is given patient care advice and education

F2F → Specialist Reviewer suggests F2F

Specialty Care Need Met!!

Appt made by clinic staff